

A graphic of a checklist on a light green rectangular background. It contains four items, each with a checkbox and a horizontal line to its right. The first three checkboxes are marked with a green checkmark, and the fourth is empty.

<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input checked="" type="checkbox"/>	_____
<input type="checkbox"/>	_____



Esvama quality policy

An independent distributor

Esvama is a distributor of polymers, mainly active in the Scandinavian market. We buy materials globally and thus connect our customers with the global plastics market.

Our business concept states that our customers should experience us as fast, flexible and easily accessible. This policy is created to ensure that that promise is kept.

High spirit of service and competence

We will do everything we can to meet our customers' requirements and wishes at every single time. Our customers must be able to trust that we compete fairly and that they get the right products at the right price, on the scheduled delivery date. We are at the customers' disposal with a high spirit of service and competence.

Stimulating work environment

The competence and commitment of our employees is a prerequisite for us to achieve our set goals. Therefore, we offer our employees continuous training as well as a safe, developing and stimulating work environment. We value our values in The Esvama Commitment. We give our employees the opportunity to combine work and private life in an individualized way, as we see long-term well-being in the workplace as the only sustainable approach.



Quality permeates the entire organisation

In order to further increase the company's reputation, competitiveness and profitability, it is necessary that quality thinking permeates the entire organization. Everyone in the organization must have knowledge that it is their decisions and actions that affect the quality of our work and our services, and that we must constantly work to improve ourselves.

This means that:

- We put all customers at the center of our actions.
- We strive for good and long-term relationships with our customers.
- We must always fulfill our customers' requirements, needs and expectations by delivering services and products with the right quality.
- We behave honestly and professional towards our customers and other stakeholders.
- We strive for 0 errors in all our commitments to our customers.
- We are constantly working to improve and develop our products, processes and management systems.
- We constantly improve the quality system and follow up on our quality goals.
- We have a well-trained, committed and flexible staff.
- We have competent and conscious employees who know the importance of their efforts for overall results and overall quality.



ESVAMA

